



West Berkshire Council Performance Report

Key accountable measures and activities 2014/15

Update: quarter three

compiled by:

Jenny Legge

Research, Consultation & Performance Officer

Strategic Support Unit

westberks.gov.uk/performance

February 2015

For queries contact: Catalin Bogos (01635 519102 or cbogos@westberks.gov.uk)

Purpose of this report

To provide an update on progress against the council's key accountable measures and activities at quarter three, 2014/15.

The key measures / activities within this report have been distilled from those routinely monitored and managed through individual service delivery plans to focus more singularly on those which are of particular importance / significance key in delivering the strategic objectives in the Council Strategy and to the ongoing work of the council as a whole. This report therefore:

- provides assurance to the Executive that the objectives laid out in the Council Strategy are being delivered;
- provides assurance to the Executive that areas of significance / particular importance are performing;
- acts as an early warning system, flagging up areas of significance / particular importance which are not performing - or are not expected to perform - as hoped;
 - and therefore ensures that adequate remedial action is put in place to mitigate the impact of any issues that may arise.

Conventions used in this report

Throughout the report we have used a RAG 'traffic light' system to report progress:

- ★ means we have either achieved / exceeded, or expect to achieve what we set out to do;
- ◆ means we are behind schedule, but still expect to achieve or complete the measure / activity by year end;
- indicates that we have not achieved, or do not expect to achieve, the activity or target within the year;

Indicators reported as 🕒 are annual indicators that can only be reported at a particular point in time – i.e. GCSE results or the road condition survey, whilst;

Indicators reported as ⌚ are where the quarterly data is unavailable or 📄 not provided at the time of print.

Where measures / activities are reported as 'red', an exception report provides (a) a description of why the measure / activity will not be achieved / completed, (b) the impact of not achieving, (c) the remedial action being taken to mitigate the impact of this as well as (d) the revised anticipated year end position.

In total, there are 52 key measures or activities which are appraised by the Executive through this reporting mechanism. In the report, these are aligned to the strategic priorities laid out in the Council Strategy.

The main body of the report presents these in more detail. Along with a description of the measure, the table also provides:

- *Column 2*: an indication of whether or not the council has direct / complete control over performance.
- *Column 3*: an indication of the impact on either, service users or the community more generally, should the measure not be achieved.
- *Column 4-6*: previous years' outturns and comparative performance
- *Column 7*: the current year's target.
- *Columns 8-10*: quarter 1, 2, 3 outturn and RAG rating.
- *Column 11*: and supporting commentary or volume data.

Comparative outturns

To complement monitoring progress in absolute terms, an indication of our comparative standing is provided. This will only relate to standardised, nationally reported measures and by default the data is compared to England as a whole. Outturns are presented in relation to quartiles, although in some cases it should be noted that a direct, national comparison is not possible as the measure is locally defined and monitored.

Because of the timescales involved in compiling, validating and publishing relative performance statistics, these are usually available 6-12 months in arrears. As such, the data we are able to use to compare our relative performance, will ordinarily relate to the previous year.

Summary of Performance

Across this reporting framework as a whole, 52 key accountable measures and activities are captured in total.

Education operates on an academic year basis and their service plan covered the academic year ending September 2014. A suite of key accountable measures, relating to attainment in 2013/14 academic year, are included in this basket of measures.

Data for one Adult Social Care measure has been reported in order to calibrate a baseline data for 2015/16.

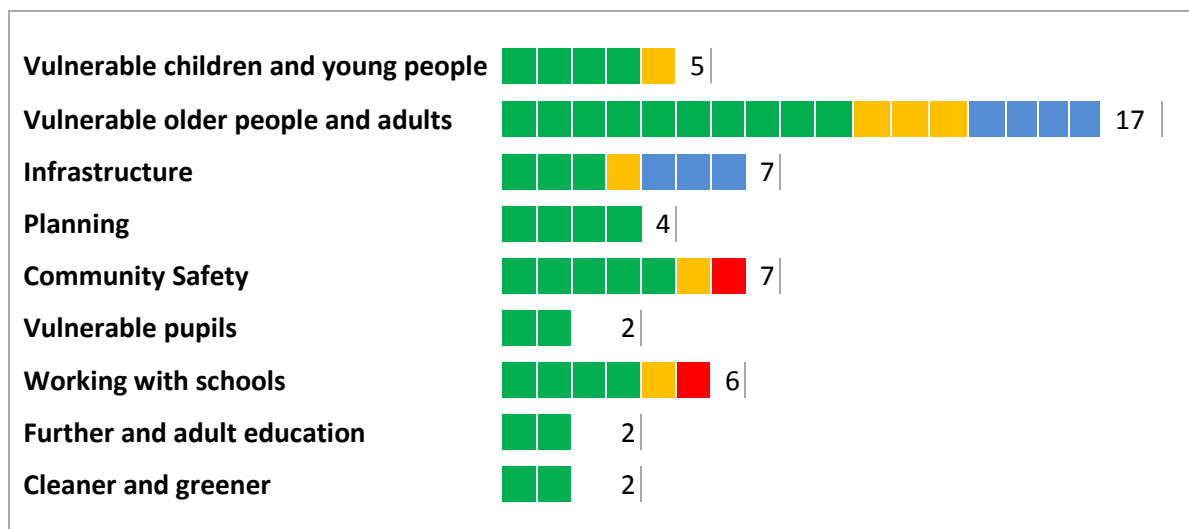
Of the 52 reported measures, outturns are available for 45.

- 36 are reported as 'green' – or are on track to be delivered / achieved by year end.
- 7 are reported as 'amber' – or behind schedule, or still anticipate being delivered / achieved by year end.
- 2 are reported as 'red' - or we have not achieved, or do not expect to achieve, the activity or target within the year.

The summary table below shows year end outturns by directorate.

Overview of performance outturns	2011/12 YE	2012/13 YE	2013/14 YE	2014/15 (Q3)			
				Overall	Comm	Env	Res
Green	27	45	36	36	21	10	5
Amber	0	0	1	7	6	1	0
Red	12	3	9	2	1	1	0
<i>Annual</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>4</i>	<i>2</i>	<i>2</i>	<i>0</i>
<i>Unavailable</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>3</i>	<i>2</i>	<i>1</i>	<i>0</i>
Total	39	49	47	52	32	15	5

This graph summarises the same data against the council's priorities.



■ On track / achieved
 ■ Behind schedule
 ■ Unachievable
 ■ Unreported

The 7 measures reported as 'amber' and 2 reported as 'red' are listed below. (For more information on each of these measures, including detailed outturns, commentary and exception reports – please consult the main body of this report:

<i>List of reported amber measures / activities</i>	<i>Target</i>	<i>Q3 outturn</i>
<i>Children and young people</i>		
1. Child Protection cases which were reviewed within required timescales	99%	93.5%
<i>Older people and vulnerable adults</i>		
2. Proportion of repeat safeguarding referrals through the monitoring and review of protection plans	<8%	10%
3. Level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)	4	4.1
4. % people accessing a housing related support service who have been assessed as needing support who go on to achieve economic wellbeing by improving debt management skills	85%	82%
<i>Infrastructure</i>		
5. Bring 80 empty homes back into use for by 31/03/15 using the councils framework for engaging with identified empty home owners	80	48
<i>Community Safety</i>		
6. Work with the Environment Agency and other partners to deliver flood alleviation scheme in Eastbury	Complete	Delayed
<i>Working with schools</i>		
7. The number of schools judged good or better by Ofsted under the new Framework	63	59

<i>List of reported red measures / activities</i>	<i>Target</i>	<i>Q3 outturn</i>
<i>Community Safety</i>		
1. Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley	Aug '14	Sept '14
<i>Working with schools</i>		
2. KS1-2: Proportion pupils making 2+ levels of progress in Writing	2013/14 AY 93%	2013/14 AY 92%

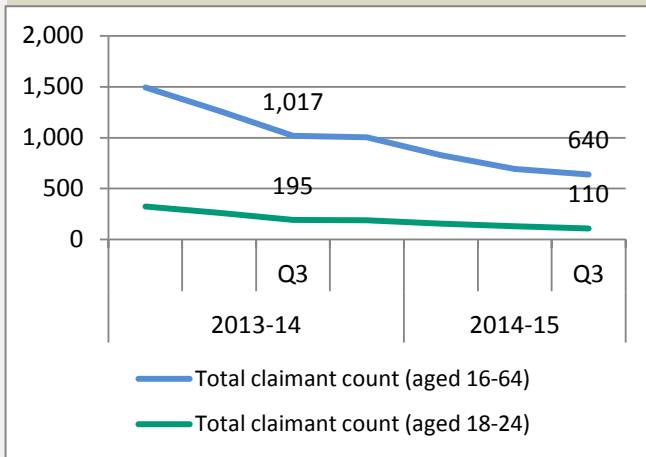
Key accountable measures and activities 2014/15

Quarter 3

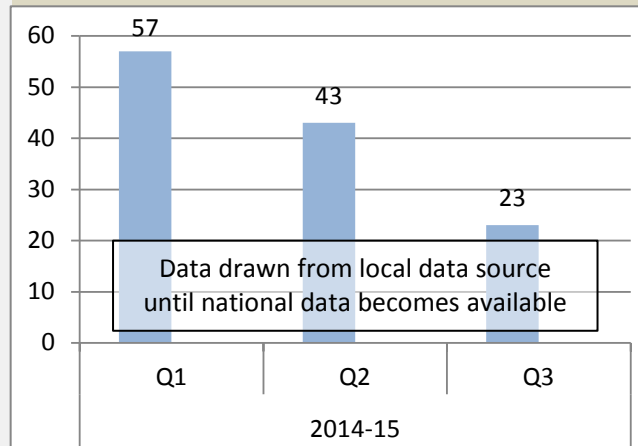
Contextual and volume measures

Economy

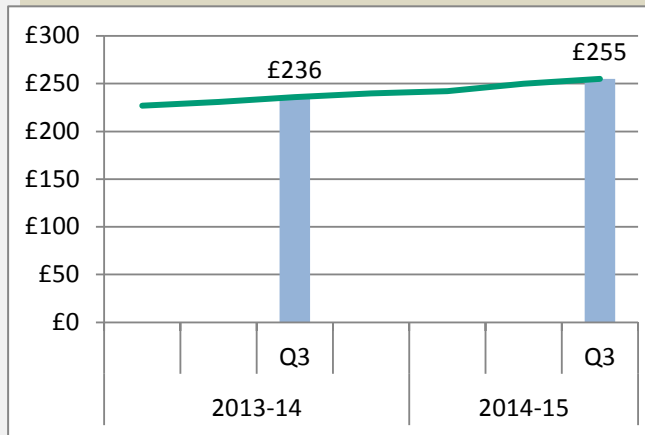
1. Total claimant count



2. Nos. of people starting an apprenticeship in a West Berkshire business

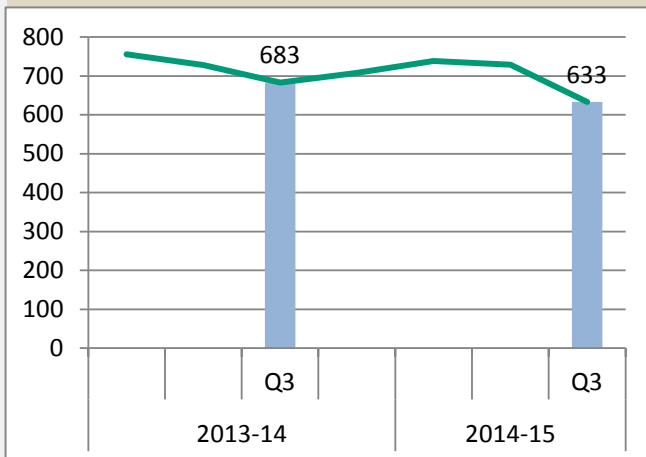


3. Average house price (£k)

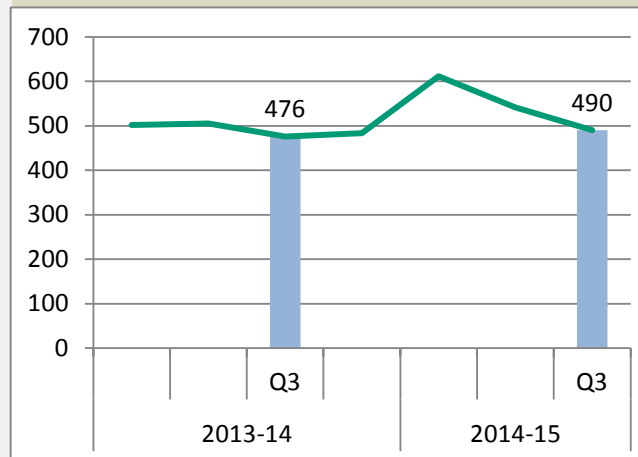


Economy

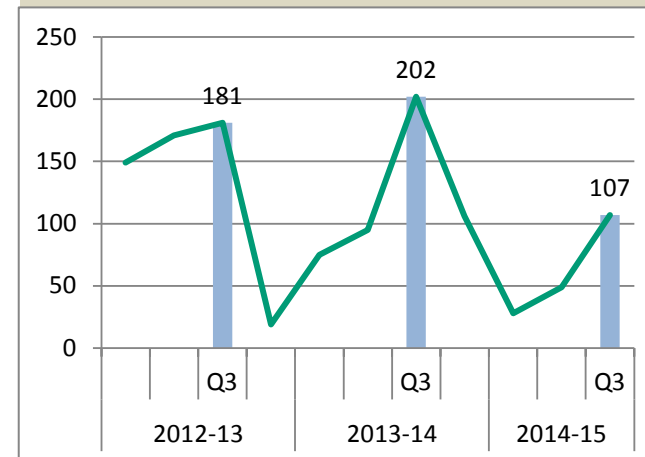
4. Total nos. of planning applications (Received)



5. Nos. of local authority land charge searches completed

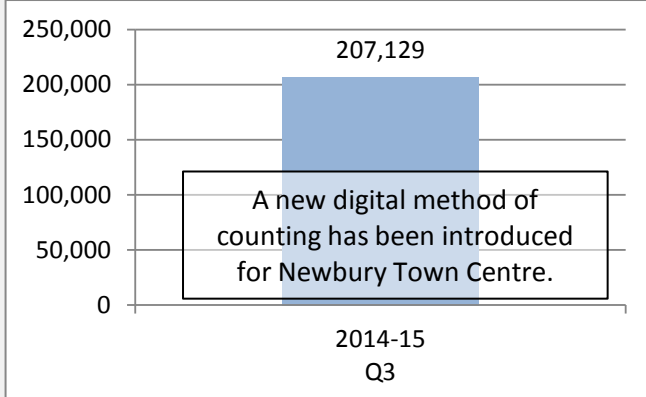


6. Net change in the number of properties through new builds, splitting, merging and demolition.

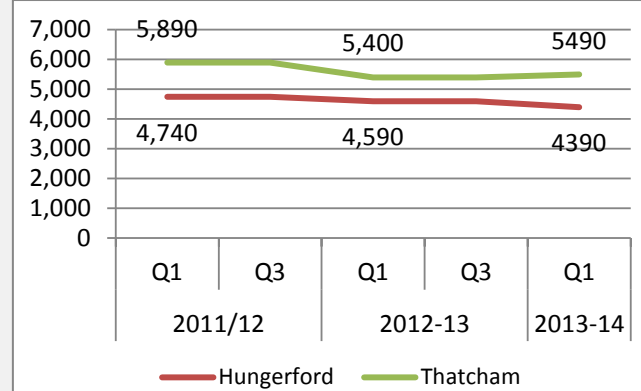


Economy

7. Newbury Town centre footfall (weekly average)



8. Hungerford & Thatcham Town centre footfall

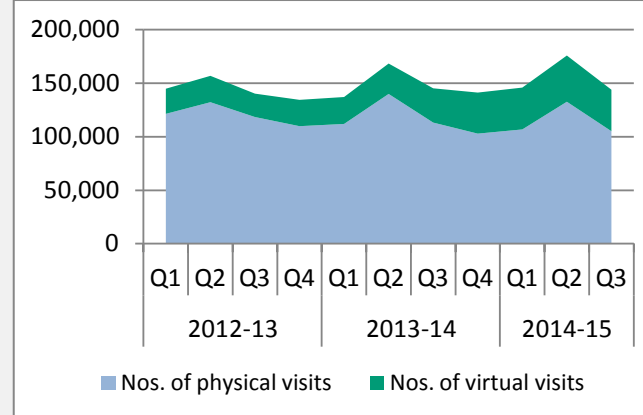


Culture and Leisure

Q v Q
diff.

9. Number of visits to library venues (physical / virtual)

-1%

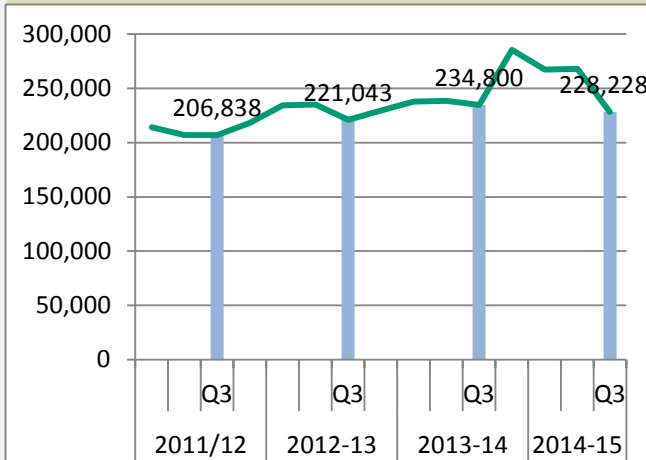


Culture and Leisure

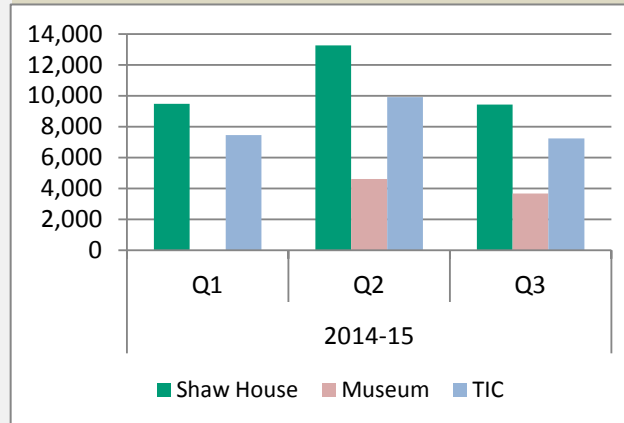
Q v Q
diff.

10. Number of visits to sports and leisure centres

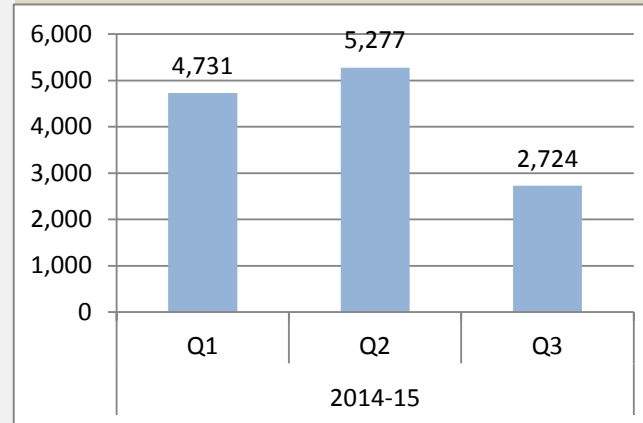
-3%



11. Number of users of heritage venues (Shaw House, Museum and Tourist Information Centre) - Museum opened 25 August 2014

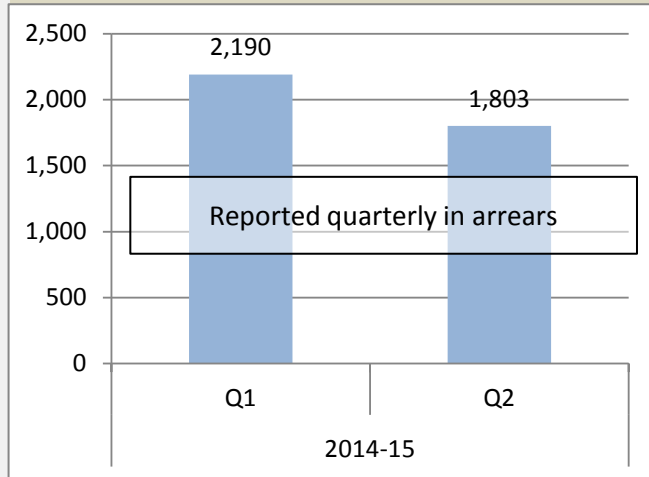


12. Number of users of Activity Team West Berkshire service and venues



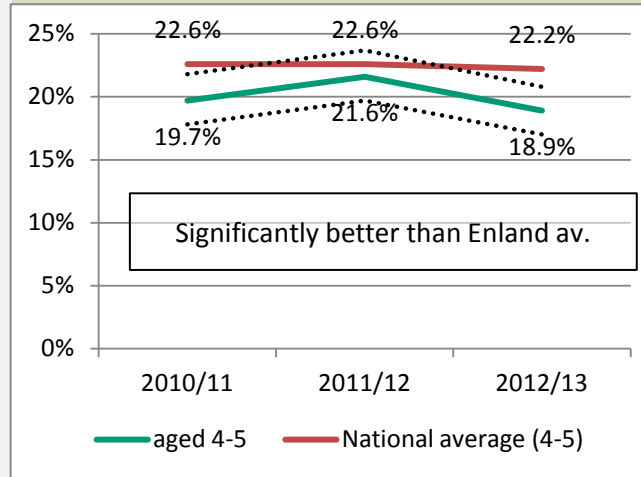
Transport

13. Number of permanent pot hole and edge of road repairs completed



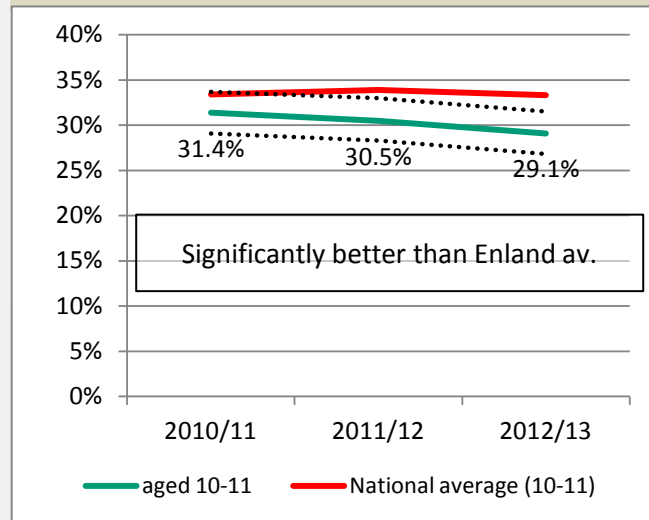
Health

14. Prevalence of excess weight in children aged 4-5

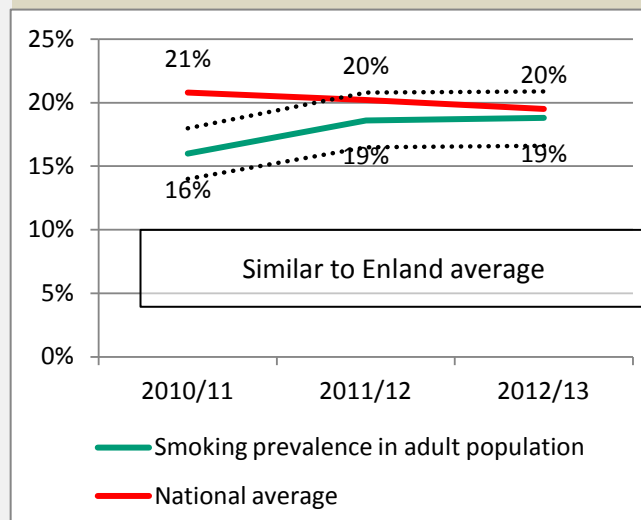


Health

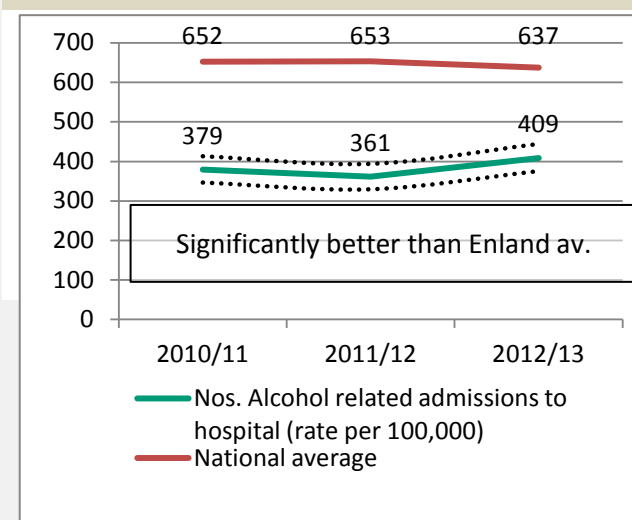
15. Prevalence of excess weight in children aged 10-11



16. Smoking prevalence in adult population



17. Nos. Alcohol related admissions to hospital (rate per 100,000)

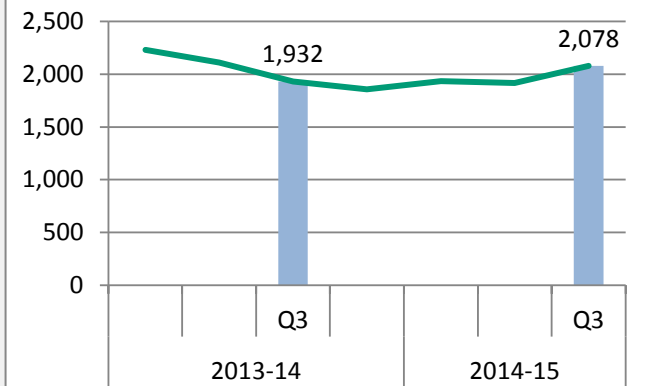


Community safety

18. Nos. of crimes reported to Thames Valley Police (all)

Q v Q
diff.

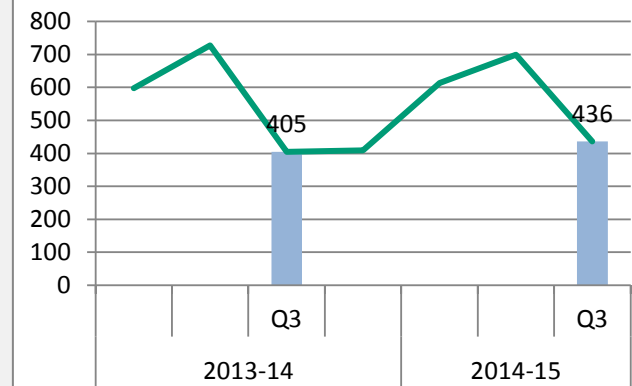
8%



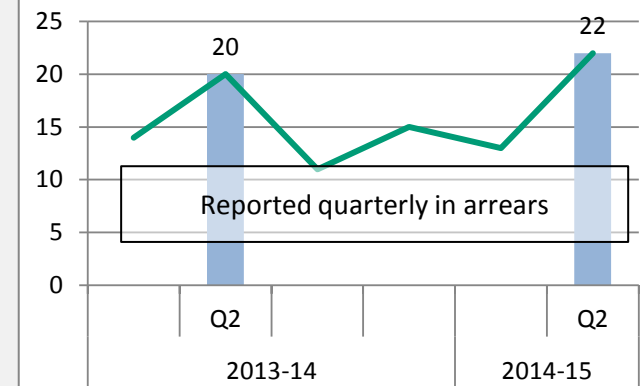
19. Nos. of ASB incidents reported to Thames Valley Police

Q v Q
diff.

8%



20. Number of people killed or seriously injured on roads in West Berkshire (incl. Highway Agency roads)
*Reported a quarter in arrears.

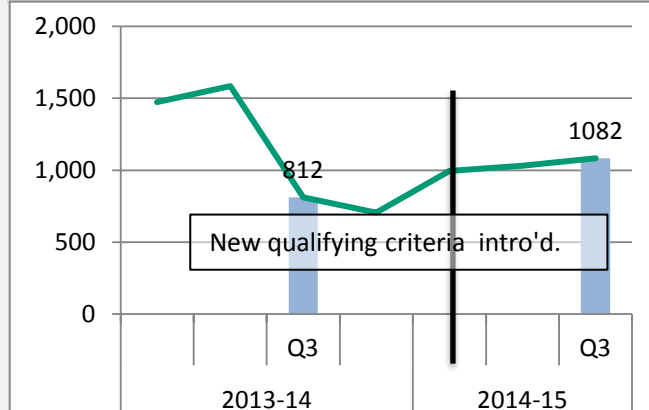


Vulnerable Adults

21. Nos. of live applicants on the Common Housing Register in the reasonable preference group

Q v Q
diff.

33%

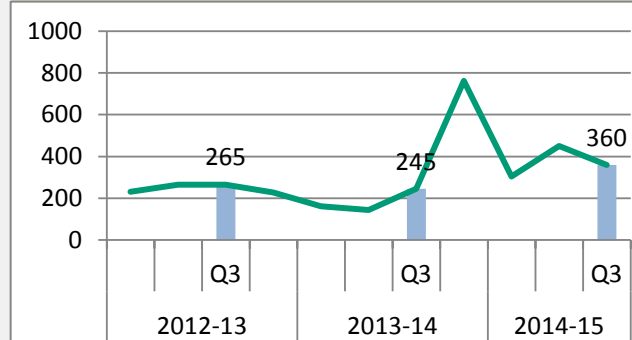


22. Number of welfare benefits assessments - adults

Q v Q
diff.

47%

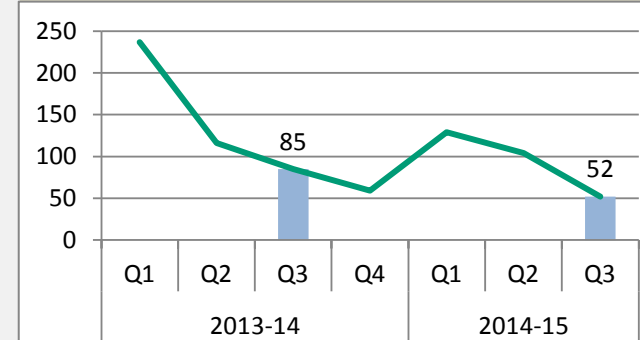
**Numbers have increased due to supporting people now being chargeable.



23. Nos of Discretionary Housing Payments awarded

Q v Q
diff.

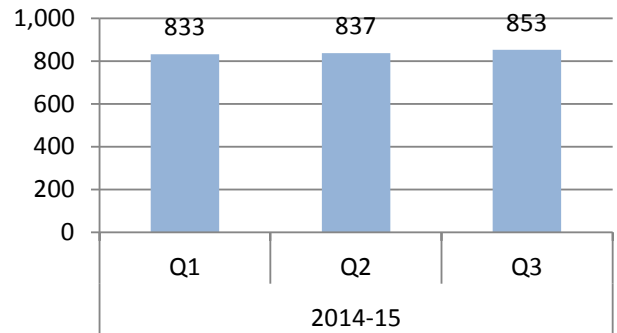
-39%



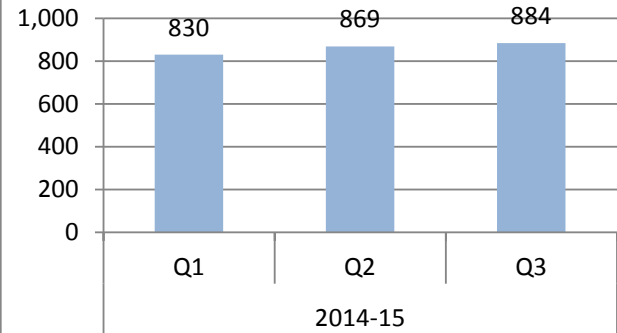
Vulnerable Adults

Q v Q
diff.

24. Number of clients 18-64 in the last 12 months in receipt of a Long Term community service (Homecare/ Day care / PB cash payment/ Community support / ECH)
(NEW)

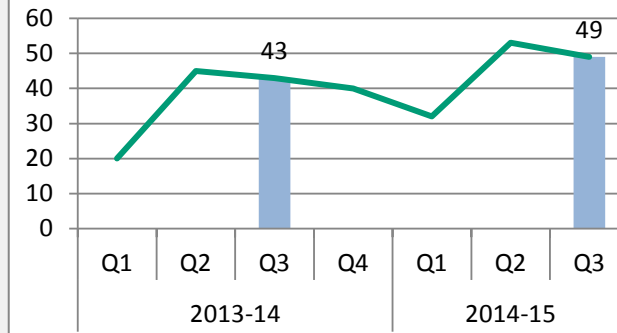


25. Number of clients 65+ in the last 12 months in receipt of a Long Term community service (Homecare/ Day care / PB cash payment/ Community support / ECH)
(NEW)



26. Number of adult safeguarding referrals (Stage 2) opened

14%

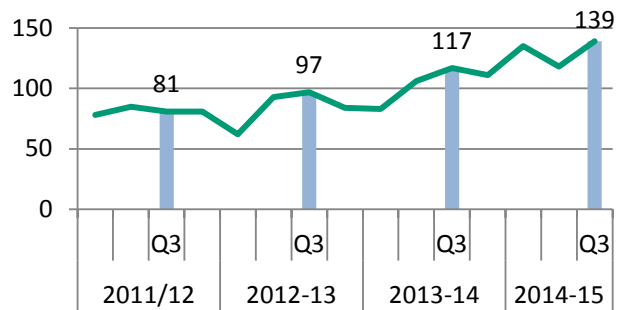


Vulnerable Children

Q v Q
diff.

27. Number of Children subject to Child Protection Plans

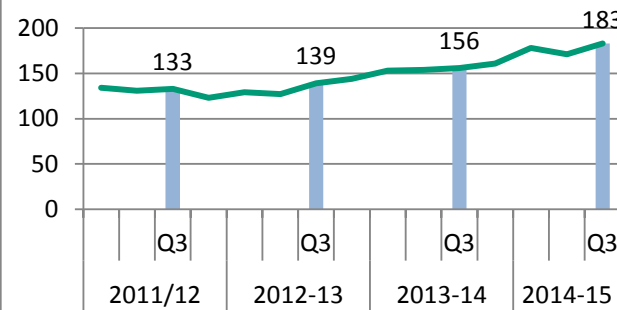
19%



28. Nos. of Looked After Children cases

Q v Q
diff.

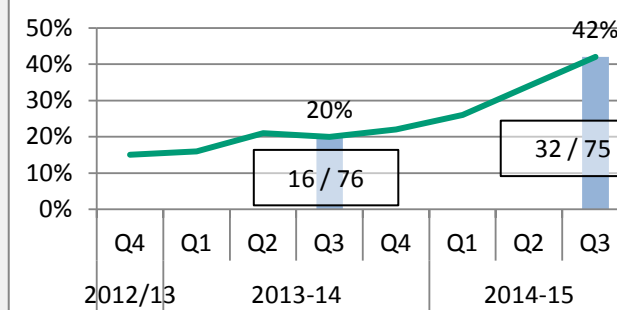
17%



29. Percentage of posts filled by agency workers

Q v Q
diff.

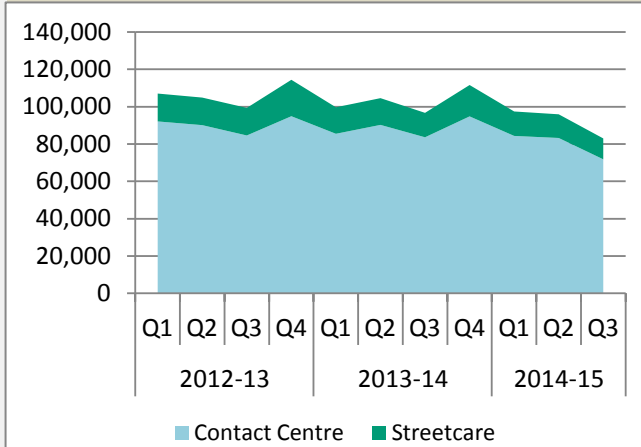
22pp



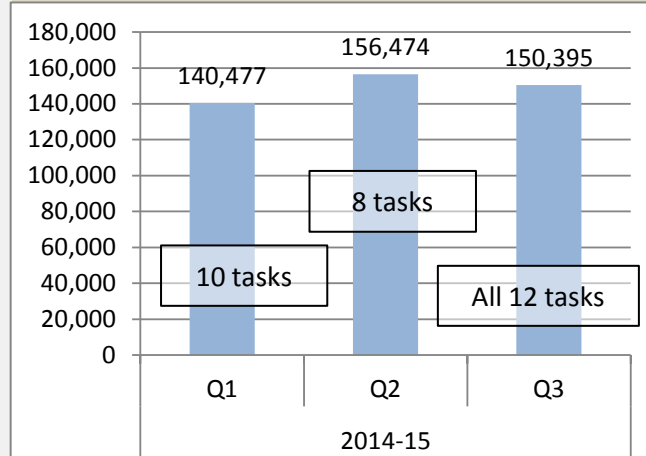
Communication

Q v Q
diff.

30. Contact centre and Streetcare enquiries

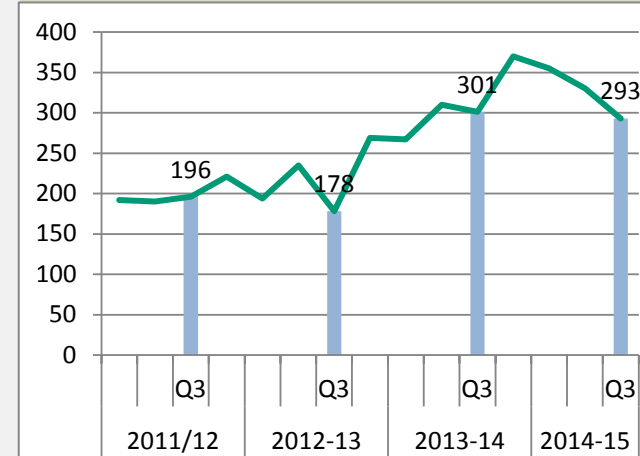


31. Nos. of transactions through WBC website for 'most requested tasks'



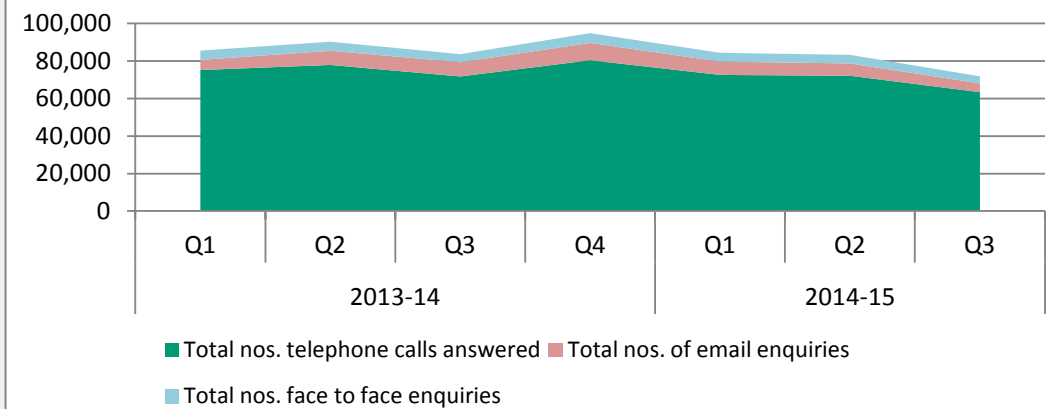
32. Nos. of Freedom of Information requests (received)

-3%

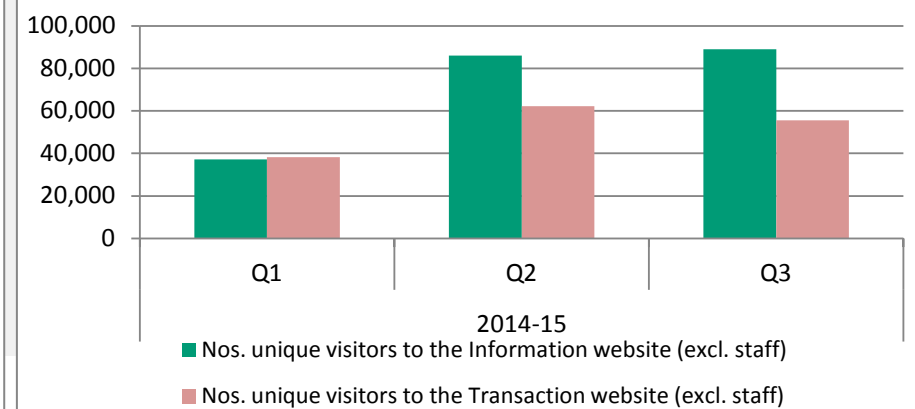


Encourage customers to 'Choose Digital'

33. Customer services - Contact centre enquiries



34. Visits to new WBC website - live on 19 May 2014.



Key accountable measures and activities 2014/15

Quarter 3

Exception reports

John Ashworth / Mark Edwards	Highways and Transport	22 October 2014	RED
------------------------------	------------------------	-----------------	-----

Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley

	Q1	Q2	Q3	Q4	Target	Polarity	Signific
RAG	◆	■	■		Aug '14		Medium
Qrtly outturn	On track	Complete	Complete				
YTD outturn							

Executive

(Reported as 'red' in Q2)

REASON FOR RED:

Complete in September 2014.

As part of the Purley Flood Alleviation scheme the EA were responsible for gaining planning permission for the delivery of a flood alleviation bund to the rear of Wintringham Way. Following submission of the application, further clarification was required from WBC Planning due to inconsistencies in the documentation and drawings submitted. This caused a delay in the approval of the application and a subsequent delay in the construction start. Due to the intervention of the Highways and Transport Projects Team, working closely with WBC Planners the inconsistencies were ironed out and the drawings/design amended to gain planning approval. This resulted in only a 4 week delay to the programme which meant the scheme has been completed prior to the winter months.

Rachael Wardell / Ian Pearson	Education Services	28 January 2015	RED
-------------------------------	--------------------	-----------------	-----

KS1-2: Proportion pupils making 2+ levels of progress in Writing

	AY 2012	AY 2013	AY 2014		Target	Polarity	Signific
RAG			■		93%	Higher is better	High
Qrtly outturn	Ann- Q3	Ann – Q3	Ann – Q3				
YTD outturn	90%	92%	92%				

Executive

REASON FOR RED:

The result of 92% of pupils making 2 levels of progress in writing from KS1 to KS2 is a 1% increase on last year’s result and just 1% short of the very challenging target of 93%. The reason for the result not meeting its target was the exceptionally low performance in writing of one school with a large year 6 cohort. The school at that time was in the Ofsted category special measures. It is no longer in special measures and predictions for 2015 are much improved. The LA 2014 results omitting the data of the school would have been 94%. It is important to note that attainment in writing across the LA is very high with 88% of pupils achieving level 4 compared to a national score of 85% and 38% of pupils achieving a level 5 compared with only 33% nationally. The gap between the performance in writing between boys and girls has also closed well this year and West Berkshire now has a “gap” smaller than the national gap. Historically, these pupils also achieved very highly at KS1 which means that securing very good progress rates from a high starting point is an additional challenge.

CONSEQUENCES OF NOT ACHIEVING THIS MEASURE:

The main consequence of any school not achieving progress rates in writing is that it could influence the school’s overall Ofsted judgement when inspected and it may not be judged as a good school.

REMEDIAL MANAGEMENT ACTION BEING UNDERTAKEN:

The LA is running a Year 6 writing network for targeted schools to ensure that progress rates for year 6 pupils is as high as it can be.

The LA has also increased the number of schools it visits to check that teacher assessments at KS1 are accurate and not too generous. This robust moderation has resulted in teacher assessments in KS1 being more accurate than historically, especially in infant schools.

IMPACT OF REMEDIAL ACTION/ESTIMATED YEAR END OUTTURN:

It is expected that attainment in writing will continue to be high and that progress rates should reach at least 93%

Key accountable measures and activities 2014/15

Quarter 3

Performance outturns by strategic priority

2014/15 West Berkshire Council Key Accountable Report													
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Q3 (YTD) RAG / outturn		Supporting commentary
Caring for and protecting the vulnerable													
Children and young people													
To maintain a high percentage of (single) assessments being completed within 45 working days	Y	Medium	-	New measure	-	70%	★	91%	★	73%	★	73%	YTD: 478 / 655
Looked after children cases which were reviewed within required timescales	Y	High	Discont.	99%	Discont.	99%	◆	98%	★	99%	★	99%	Q3: 166 / 167 YTD: 477 / 482
Child Protection cases which were reviewed within required timescales	Y	High	1st	93%	4th	99%	◆	84%	◆	91%	◆	93.5%	YTD: 86 / 92 There remain some recording issues in relation to Child Protection Reviews. If these issues are resolved, it is possible for us to achieve our target by year end.
To maintain a low percentage of children receiving a child protection plan for a second or subsequent time within a 2 year period.	Y	High	4th	16%	3rd	<15%	★	9%	★	6%	★	11%	YTD: 14 / 130
Maintain 90% of benefits assessments within 3 weeks of referral from Children's Services	Y	High	-	95%	-	90%	★	94%	★	95%	★	95%	Q3: 249 / 263 YTD: 491 / 517
Older people and vulnerable adults													
Maintain overall satisfaction of people who use services with their care and support. (ASCOF 3A)	Y	High	3rd	58%	4th	60%	🕒	Annual - Q4	🕒	Annual - Q4	🕒	Annual - Q4	
Increase proportion of service users with an eligible service receiving a SDS or direct payment (ASCOF1C, part 1)	Y	High	4th	42%	4th	70%	🕒	data not available	🕒	data not available	🕒	data not available	Due to the transition from RAP to SALT, we cannot provide Q1 to Q3 for ASCOF 1C. The report is being worked on and data will be available in Q4.
Maintain the proportion of adults with a learning disability who live in their own home or with their family (ASCOF 1G)	Y	High	2nd	76%	2nd	77%	◆	76%	★	77%	★	78%	Q3: 336 / 425 YTD: 936 / 1207
Maintain % of safeguarding alerts responded to within 24 hours.	Y	High	-	87%	-	90%	★	92%	★	93%	★	91%	Q3: 144 / 164 YTD: 384 / 421 The slight drop in the number of alerts responded to within 24 hours in Q3 is expected to be on track by year end.

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Supporting commentary
Caring for and protecting the vulnerable										
Older people and vulnerable adults										
Reduce the number of repeat safeguarding referrals through the monitoring and review of protection plans	Y	Medium	-	10%	-	<8%	◆ 11%	◆ 9%	◆ 10%	YTD: 17 / 172 Rolling 12 month figure. We have limited if any control over repeat referrals. Often it indicates the complexity of the client group we are referred in the first place. Many have chaotic and challenging lives which we can shore up in the short term but if long term services can't support or that's not an appropriate way forward then there is little we can do to prevent those referrals coming through. In addition, the monitoring is carried out as part of the main stream SW input into these cases therefore where there are ongoing concerns the monitoring is not the only input.
Decrease the level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)	Y	High	4th	9 *	4th	4 *	◆ 6.4	◆ 5.3	◆ 4.1	Performance was 9.0 at year end 2013/14. Significant work to improve performance and focus on getting people out of hospital in a timely way has had an impact to date. * DTOC is a snapshot count of the number of patients (per 100,000 aged 18+) delayed at midnight on the last Thursday of a reporting period (a calendar month). This number is attributable to social care services only (ie. excluding Health services).
Waiting Times for Access For All (AFA) Assessments for new referrals only - proportion of people with completed assessments within 28 calendar days.	Y	High	-	New measure	-	Baseline	⌘ data not available	⌘ data not available	47%	Q1 & Q2 data is not available
Maintain the overall satisfaction of carers with social services. (ASCOF3B)	Y	High	2nd	Not available	No survey	46%	⊙ Annual - Q4	⊙ Annual - Q4	⊙ Annual - Q4	

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Supporting commentary
Caring for and protecting the vulnerable										
Older people and vulnerable adults										
Increase the number of carers receiving a carers assessment or review	Y	High	-	682	-	700	⌘ data not available	⌘ data not available	⌘ data unavailable	The data is available in the RAISE data warehouse. However, the reports to extract this are being drafted and there are data quality issues that need to be addressed in conjunction with this. The data will be available for Q4.
Maintain the percentage of vulnerable people maintaining independent living through the provision of a housing related support service	Y	High	-	97%	-	98%	★ 99% (P)	★ 99% (P)	★ 99% (P)	Q3: 498 / 499 YTD: 1496 / 1510 Provisionals - still waiting for data for long term service providers.
Maintain the proportion of people supported to move on from short term accommodation into independent living in a planned way	Y	Medium	-	76%	-	70%	★ 86%	★ 75%	★ 75% (P)	YTD: 26 / 44 Provisional data
Maintain the percentage of people accessing a housing related support service who have been assessed as needing support who go on to achieve economic wellbeing by improving debt management skills	Y	Medium	-	91%	-	85%	★ 86%	◆ 84%	◆ 82%	The accommodation at Bramlings is housing with support. The provider was unable to let the property while it was damp. 100% support take up is therefore heavily dependent upon all flats being occupied. The inability to let one flat limited the provider's capacity for them to deliver 100% support at this facility. The damp problem is being addressed. Referrals to be increased in Q4
Maintain the percentage of people presenting as homeless where the homelessness has been relieved or prevented	Y	High	-	81%	-	78%	◆ 77%	★ 78%	★ 78%	Q3: 125 / 158 YTD: 356 / 455
Maintain the proportion of claims for Discretionary Housing Payment are determined within 28 days following receipt of all relevant information	Y	High	-	84%	-	80%	★ 85%	★ 93%	★ 89%	YTD: 67 / 75
Maintain percentage of financial assessments within 3 weeks of referral to the Welfare Benefits Team	Y	High	-	99%	-	97%	★ 99%	★ 99%	★ 98%	YTD: 1094 / 1114
Ensure 95% of claims for Local Welfare Provision are processed within 10 working days	Y	High	-	95%	-	95%	★ 100%	★ 99%	★ 100%	YTD: 314 / 314
The average number of days taken to make a full decision on new Benefit claims	Y	High	-	18.47 days	-	<18.5 days	◆ 19	★ 18.2	★ 18	
The average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Y	High	1st	7.58 days	-	<8 days	◆ 9	★ 8.0	★ 7	

2014/15 West Berkshire Council Key Accountable Report										
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn	Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Supporting commentary
Promoting a vibrant district										
Infrastructure										
Ensure that no more than 5% of the principal road network (A roads) is in need of repair	Y	High	2nd	3%	-	<5%	🟢 Annual - Q4	🟢 Annual - Q4	🟢 Annual - Q4	
Ensure that no more than 10% of the classified non-principal road network (B and C roads) is in need of repair	Y	High	2nd	7%	-	<10%	🟢 Annual - Q4	🟢 Annual - Q4	🟢 Annual - Q4	
Aim to complete at least 75% of all works orders for permanent pothole and edge of road repairs within 28 days of the order date.	Y	High	-	-	-	75%	🟡 62%	🟡 57%	🕒 data not available	Reported quarterly in arrears Q2 YTD: 101 / 176 Following the winter flooding in 2013/14 and additional funding from the DfT, 1725 pothole and hand patch repairs were undertaken in Q2. Due to the demand on service and available resource, the 75% target was not met. It is expected that, with a reasonable winter, the target will be met by year end.
Bring 80 empty homes back into use for by 31/03/15 using the councils framework for engaging with identified empty home owners	N	High	-	93	-	80	🟢 15	🟢 36	🟡 48	We continue to follow up owners of empty homes in accordance with the Empty Homes strategy. It is possible that this is not followed up as quickly due to a staff vacancy followed by staff sickness.
Approve 95% of high priority Disabled Facilities Grants within 9 weeks of receipt of full grant application	Y	High	-	92%	-	95%	🟢 100%	🟢 100%	🟢 100%	Q3: 28 / 28 YTD: 41 / 41
Nos of West Berkshire premises able to receive standard broadband services 2Mb/s or above	N	Medium	-	64,386 (93.6%)	-	66,241 (96.3%)	🟢 On track	🟢 On track	🟢 On track	
Nos of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	N	Medium	-	41,287 (60.0%)	-	51,956 (75.5%)	🟢 On track	🟢 On track	🟢 On track	

2014/15 West Berkshire Council Key Accountable Report

Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Q3 (YTD) RAG / outturn		Supporting commentary
Promoting a vibrant district													
Planning													
60% of 'major' planning applications determined within 13 weeks or the agreed extended time.	Y	High	1st	72%	3rd	60%	★	62%	★	74%	★	70% (P)	Q3: 14 / 22 YTD: 40 / 57 Q1 & Q2 figures amended as incorrectly reported. The Government has changed how applications are managed. We can now agree 'extensions of time' (EoT) with applicants that allows determination beyond the normal 8 or 13 week dates
65% of 'minor' planning applications determined within 8 weeks or the agreed extended time.	Y	High	2nd	67%	3rd	65%	★	75%	★	76%	★	73% (P)	Q3: 67 / 101 YTD: 236 / 323 Q1 & Q2 figures amended as incorrectly reported. The Government has changed how applications are managed. We can now agree 'extensions of time' (EoT) with applicants that allows determination beyond the normal 8 or 13 week dates
75% of 'other' planning applications determined within 8 weeks or the agreed extended time.	Y	High	1st	90%	2nd	75%	★	81%	★	79%	★	79% (P)	Q3: 295 / 373 YTD: 891 / 1125 Q1 & Q2 figures amended as incorrectly reported. The Government has changed how applications are managed. We can now agree 'extensions of time' (EoT) with applicants that allows determination beyond the normal 8 or 13 week dates
Ensure that the proportion of upheld planning appeals is less than the national average.	Y	Medium	3rd	43%	4th	<35%	★	33%	★	29%	★	32%	Q3: 7 / 18 YTD: 20 / 63
Community Safety													
Continue working in partnership with Thatcham Flood Forum, Cold Ash Community Partnership and the Environment Agency to complete construction of the Cold Ash retention basins	N	Medium	-	Begin	-	Mar-15	★	On track	★	On track	★	Complete	
Complete Winterbourne flood alleviation scheme	Y	Medium	-	-	-	Mar-15	★	On track	★	On track	★	Complete	
Complete Oak End Way, Padworth property protection scheme	Y	Medium	-	-	-	Mar-15	★	On track	★	On track	★	Complete	
Complete Cromwell Road, Newbury flood alleviation bund	Y	Medium	-	-	-	Mar-15	★	On track	★	Complete	★	Complete	
Work with the Environment Agency and other partners to deliver flood alleviation scheme in Purley	Y	Medium	-	-	-	Aug-14	★	On track	■	Complete	■	Complete	See exception report for details,

2014/15 West Berkshire Council Key Accountable Report													
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn		Q3 (YTD) RAG / outturn		Supporting commentary
Promoting a vibrant district													
Community Safety													
Work with the Environment Agency (EA) and other partners to deliver flood alleviation scheme in Eastbury	Y	Medium	-	-	-	Mar-15	★	On track	◆	Delayed	◆	Behind schedule	The start of the Eastbury Scheme was delayed as the tender returns exceeded the available budget. We have worked with the EA to design out some of the additional cost and raise additional funds for the scheme, which commenced on site in December 2014. If no further issues occur, scheme should be complete by the end of the financial year.
Completion of Flooding Scrutiny Review	Y	Medium	-	-	-	Mar-15	★	Ongoing	★	Complete	★	Complete	Review completed. Action plan in place and progressing

2014/15 West Berkshire Council Key Accountable Report										
*Please note these outturns are based on academic years										
Measure / activity	Direct control	Impact	2011/12 outturn / qtile	2012/13 outturn / qtile	2013/14 outturn / qtile	2013/14 Target	2013/14 RAG / outturn		Supporting commentary	
Improving Education										
Vulnerable pupils										
KS2: Proportion of SEN children (without statement) who achieve level 4 or above in Reading, Writing and Maths	Y	High	33%	38% 3rd	2nd	39%	★	45%		
KS4: Proportion of disadvantaged children (FSM6 and LAC) who achieve 5+A*-C grades at GCSE (incl English and Maths)	Y	High	26%	32%	3rd	32%	★	32.8%	The wording of this measure has been changed to more closely identify the cohort and to enable achievement to be compared at a national level.	
Working with schools										
KS1-2: Proportion pupils making 2+ levels of progress in Reading	Y	High	New measure	87% 4th	3rd	88%	★	91%		
KS1-2: Proportion pupils making 2+ levels of progress in Writing	Y	High	New measure	92% 3rd	4th	93%	■	92%	See exception report for details	
KS1-2: Proportion pupils making 2+ levels of progress in Maths	Y	High	79% 4th	84% 4th	4th	87%	★	87%		
KS2: Prop'n pupils achieving at least level 4 in Reading, Writing and Maths	Y	High	74%	77% 2nd	1st	78%	★	82%		
KS4: Proportion pupils gaining 5+ A*-C at GCSE including English and Maths (all schools)	Y	High	57% 3rd	61% 2nd	1st	62%	★	65%		

2014/15 West Berkshire Council Key Accountable Report													
Measure / activity	Direct control	Impact	2011/12 Municipal year outturn	2012/13 Municipal year outturn	2013/14 Municipal year outturn	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Q3 Supporting commentary		
Improving Education													
Working with schools													
The number of schools judged good or better by Ofsted under the new Framework	Y	High	61	62	63	63	★	59	◆	57	◆	59	The Ofsted inspection timetable means that each quarters return will be a snapshot of progress throughout the year. It is expected that we will achieve our target by year end.

2014/15 West Berkshire Council Key Accountable Report													
Measure / activity	Direct control	Impact	2011/12 Municipal year outturn	2012/13 Municipal year outturn	2013/14 Municipal year outturn	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Q3 Supporting commentary		
Improving Education													
Further and adult education													
The proportion of people aged 16-18 not in education, employment or training (NEET)	N	High	4.5%	dna	3.4%	<3.4%	★	3.2%	◆	4.7%	★	2.8%	YTD: 138 / 4893
The proportion of YP in jobs with training, including apprenticeships	N	High	30%	dna	58.6%	50%	⌘	data not available	★	53%	★	51%	YTD: 462 / 904 (Propn of all young people who are employed not of the whole cohort of young people)

2014/15 West Berkshire Council Key Accountable Report													
Measure / activity	Direct control	Impact	2012/13 qtile	2013/14 Year end outturn	2013/14 qtile	2014/15 target	Q1 RAG / outturn		Q2 (YTD) RAG / outturn	Q3 (YTD) RAG / outturn	Q3 Supporting commentary		
Protecting the Environment													
Cleaner and greener													
Maintain the proportion of household waste recycled/composted/reused	Y	Medium	1st	49%	-	49%	★	54%	★	55%	★	53% (P)	Q3: 9,397 / 19,254 YTD: 34,053 / 64,463 This quarters result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4.
% of household waste landfilled	Y	Medium	2nd	18%	-	<20%	★	21%	★	16%	★	14% (P)	Q3: 1,757 / 19,254 YTD: 9,122 / 64,463

End of report